# Quarterly Financial Report

2nd QUARTER

Six months ended **September 30, 2020** 



## **Management Discussion and Analysis**

Management's discussion and analysis provides a review of the financial results and future outlook of Manitoba Public Insurance. It should be read in conjunction with the unaudited condensed interim financial statements and supporting notes for the second quarter ended September 30, 2020 included herein and the 2019/20 annual audited financial statements and supporting notes and the Corporation's 2019 Annual Report available at mpi.mb.ca. Certain information in this report may consist of forward-looking statements. These statements are based on various techniques and assumptions including predictions about future events which may not occur. Actual results could deviate significantly from the forward-looking statements.

Comparative information reflects the period of April 1, 2019 to September 30, 2019 due to the change in the Corporation's year-end as detailed in Note 2. Any comparative information that reflects the previous quarterly period of March 1, 2019 to August 31, 2019 is noted with an asterisk.

## Q2

## **Corporate Performance Measures and Targets**

Year-to-date second quarter results 2020/21



\*Past year information is for the period ending August 31, 2019.

#### **Results of Operations**

Manitoba Public Insurance reported net income from operations of \$188.8 million for the six months ended September 30, 2020. The net income after surplus distribution is \$78.6 million compared to net income of \$175.4 million for the same period last year. This includes net income after surplus distribution of \$86.3 million (September 30, 2019 – \$138.3 million) from the Basic insurance line of business. Corporate net income decreased from the previous year by \$96.8 million due to:

- i) an increase in surplus distribution of \$110.2 million; and
- ii) an increase in claims costs of \$79.6 million; offset by
- iii) an increase in earned revenue of \$19.0 million:
- iv) an increase in investment income of \$66.7 million mainly due to higher unrealized gains on Fair Value Through Profit or Loss bonds of \$82.9 million and a recovery of previously written down AFS investments of \$13.4 million, offset by lower gains on sale of equities and pooled real estate of \$14.6 million and \$7.3 million respectively; and
- v) a decrease in total expenses of \$7.3 million.

#### **Current Year and Last Year**

Total earned revenues for the six months ended September 30, 2020, increased from the previous year by \$19.0 million. This increase is primarily attributed to motor vehicle earned revenues which increased by \$15.0 million. The increase in motor vehicle earned revenues is primarily due to the growth in the number of vehicles on the road in Manitoba and the value of those vehicles.

Claims costs for the six months ended September 30, 2020, increased by \$79.6 million or 15.2 per cent compared to last year due primarily to an increase of \$110.2 million in bodily injury claims incurred offset by a decrease of \$28.8 million in physical damage claims incurred. The increase in bodily injury claims is primarily due to an unfavorable interest rate impact on unpaid claims of \$132.3 million compared to last year. The unfavorable impact on unpaid claims caused by changes in prevailing interest rates is largely offset by corresponding impacts on investment income through the Corporations asset-liability matching program. The \$28.8 million decrease in physical damage claims is due primarily to a decrease in collision claims incurred. Excluding the impact of changing interest rates, net claims incurred decreased year over year by \$50.9 million. Claims expenses increased by \$1.5 million or 2.1 per cent from the previous year, road safety and loss prevention expenses decreased by \$3.4 million or 51.7 per cent, primarily due to reduced driver education costs relating to COVID-19 restrictions.

Total expenses decreased by \$7.3 million compared to last year due primarily to decreases in operating expenses of \$4.2 million and \$2.7 million in premium taxes – due to impact of the premium rebate (surplus distribution).

#### **Retained Earnings**

Net income from operations of \$188.8 million for the first six months ending September 30, 2020, increased retained earnings offset by the surplus distribution which decreased retained earnings by \$110.2 million, resulting in closing retained earnings of \$770.5 million (March 31, 2020 – \$691.9 million). Retained earnings are comprised of \$526.8 million from Basic insurance (March 31, 2020 - \$440.5 million) and \$243.7 million from non-Basic lines of business (March 31, 2020 - \$251.4 million).

#### **Total Equity**

Total equity of \$704.3 million (March 31, 2020 – \$647.0 million) are comprised of \$770.5 million retained earnings and \$66.2 million accumulated other comprehensive loss (March 31, 2020 - \$44.9 million accumulated other comprehensive loss).

#### **Capital Management**

The Corporation's Board of Directors has approved risk-based capital adequacy target levels by line of business. Targets are based upon the capital management framework of the Office of the Superintendent of Financial Institutions Canada (OSFI) and the Minimum Capital Test (MCT). The MCT is a ratio of capital available to capital required and utilizes a risk-based formula to assess the capital adequacy of an insurance company. The Corporation's capital targets are determined based on the underlying risks and the competitive nature of each line of business.

The Corporation's Board of Directors' current capital target for Basic Insurance is 100 per cent MCT. Use of the MCT framework aligns with industry best practice and this target was selected to appropriately reflect the lower risk level of the Basic monopoly insurance program. On April 12, 2019, the Manitoba Public Insurance Corporation Act Reserves Regulation 76/2019 specified 100 per cent MCT as the capital requirement for Basic. In Order No. 176/19, issued December 3, 2019 the Public Utilities Board approved the Basic target capital level of 100 per cent MCT.

The Corporation ended the quarter with Basic MCT of 107 per cent which is slightly above target of the Reserves Regulation target of 100 per cent.

The Corporation's Board of Directors' current target for Extension is 200 per cent MCT. This target was selected to reflect the higher relative risk level of operating in a competitive environment, while also aligning with private sector industry average MCT ratios. The Corporation ended the quarter with Extension MCT at 255 per cent.

The Corporation's Board of Directors' current target for Special Risk Extension is 300 per cent MCT. This target was selected to reflect the higher risk exposure of commercial trucking fleets operating out-of-province. The Corporation ended the quarter with Special Risk Extension MCT at 278 per cent.

#### **Outlook**

The Corporation remains committed to achieving its Corporate goals. Actual results will be monitored, and corrective actions taken when necessary, to ensure that expected outcomes are realized.

As approved by the Public Utilities Board, effective March 1, 2020, there was a 0.6 per cent overall rate decrease to average Basic insurance rates for the 2020/21 insurance year. On June 17, 2020, Manitoba Public Insurance filed its general rate application for the 2021/22 fiscal year with the Public Utilities Board requesting a provisional 10.5 per cent overall rate decrease. On October 9, 2020, Manitoba Public Insurance updated its financials in the general rate application for the 2021/22 fiscal year with the Public Utilities Board, requesting an 8.8 per cent overall rate decrease.

The requested 8.8 per cent overall general rate decrease does not mean that rates for all vehicles within each major class will decrease by this amount. Based on MPI's rate design, major vehicle classes will be impacted as follows:

- Private passenger (-9.4 per cent change)
- Commercial (-2.1 per cent change)
- Public (-3.7 per cent change)
- Motorcycle (+4.7 per cent change)
- Trailers (-11.3 per cent change)
- Off-road vehicles (0.0 no change)
- Total overall (-8.8 per cent change)

Over 1,130,988 vehicles (96.6 per cent) will experience either no change or a reduction in rates from the previous year. Rates paid by individual policyholders within each class will be determined based on their driving record, the registered vehicle (make and model and year), the purpose for which the vehicle is driven and the territory in which the policyholder resides. The breakdown of vehicles receiving a reduction, no change or an increase is as follows:

- 954,089 (81.5 per cent) of vehicles receiving a decrease in rate
- 176,899 (15.1 per cent) of vehicles receiving no change in rate
- 39,516 (3.4 per cent) of vehicles receiving an increase in rate

Manitoba Public Insurance is committed to keeping rates stable over the long term. Manitoba Public Insurance continues to have one of the lowest rates of year-over-year premium increases of all Canadian provinces.

## **Condensed Interim Financial Statements**

## **Condensed Interim Statement of Financial Position**

		September 30 2020	March 31 2020
(Unaudited-in thousands of Canadian dollars)	Notes		(Note 2)
Assets			
Cash and cash equivalents	4	156,537	236,815
Investments	4	3,436,820	3,069,398
Investment property	4	48,184	48,798
Due from other insurance companies		36	389
Accounts receivable		498,517	485,567
Prepaid expenses		8,854	4,374
Deferred policy acquisition costs		50,844	51,240
Reinsurers' share of unearned premiums		9,172	218
Reinsurers' share of unpaid claims		4,948	5,368
Property and equipment		111,798	114,055
Deferred development costs		40,789	44,034
		4,366,499	4,060,256
Liabilities			
Due to other insurance companies		5,116	702
Accounts payable and accrued liabilities		82,554	85,591
Lease obligation		7,050	7,070
Unearned premiums and fees		679,142	696,966
Provision for employee current benefits		24,503	24,298
Provision for employee future benefits		552,065	448,660
Provision for unpaid claims	6	2,311,773	2,149,980
		3,662,203	3,413,267
Equity			
Retained Earnings		770,527	691,912
Accumulated Other Comprehensive Loss		(66,231)	(44,923)
		704,296	646,989
		4,366,499	4,060,256

## **Condensed Interim Statement of Operations**

For the control of the control	3 months	3 months	6 months	6 months
For the periods ended	ended	ended	ended	ended
(Unaudited-in thousands of Canadian	September 30	•	September 30	•
dollars) Notes	2020	2019	2020	2019
Earned Revenues	244 020	246 227		600.000
Gross premiums written	361,959	346,327	699,007	680,008
Premiums ceded to reinsurers	(68)	(263)	(18,421)	(742)
Net premiums written	361,891	346,064	680,586	679,266
Increase in gross unearned premiums	1,987	7,359	11,190	10,666
Increase in reinsurers' share of				
unearned premiums	(4,653)	(4,449)	8,953	(8,950)
Net premiums earned	359,225	348,974	700,729	680,982
Service fees and other revenue	10,703	10,471	19,595	20,327
The Drivers and Vehicles Act				
operations recovery	7,563	7,562	15,125	15,125
Total Earned Revenues	377,491	367,007	735,449	716,434
Claims Costs				
Direct claims incurred - gross	235,989	218,757	524,288	443,200
Claims recovered ceded to reinsurers	(587)	(297)	(755)	(1,043)
Net claims incurred	235,402	218,460	523,533	442,157
Claims expense	37,178	35,495	74,916	73,379
Loss prevention/Road safety	1,987	3,423	3,143	6,506
Total Claims Costs	274,567	257,378	601,592	522,042
Expenses				
Operating	26,784	29,147	55,350	59,504
Commissions	22,624	22,342	43,821	43,975
Premiums taxes	10,918	10,610	18,001	20,720
Regulatory/Appeal	988	1,037	1,797	2,037
Total Expenses	61,314	63,136	118,969	126,236
Underwriting income (loss)	41,610	46,493	14,888	68,156
Investment income 5	37,017	34,182	173,883	107,232
Net income from operations	78,627	80,675	188,771	175,388
Surplus distribution	, -	,	(110,156)	, <u> </u>
Net income (loss) after surplus distribution	78,627	80,675	78,615	175,388

## **Condensed Interim Statement of Comprehensive Income (Loss)**

	3 months	3 months	6 months	6 months
For the periods ended	ended	ended	ended	ended
(Unaudited-in thousands of Canadian	September 30	September 30	September 30	September 30
dollars) Notes	2020	2019	2020	2019
Net income (loss) after				
surplus distribution	78,627	80,675	78,615	175,388
Other Comprehensive Income (Loss)				
Items that will not be reclassified to income				
Remeasurement of Employee Future				
Benefits	507	-	(94,678)	-
Items that will be reclassified to income				
Unrealized gains (losses) on				
Available for Sale assets	14,895	5,022	86,759	21,731
Reclassification of net realized				
losses (gains) related to Available				
for Sale assets	(13,389)	(167)	(13,389)	(16,208)
Net unrealized gains (losses) on				
Available for Sale assets	1,506	4,855	73,370	5,523
Other Comprehensive Income (Loss) for				
the period	2,013	4,855	(21,308)	5,523
Total Comprehensive Income (Loss)	80,640	85,530	57,307	180,911

## **Condensed Interim Statement of Changes in Equity**

		Accumulated Other	
	Retained	Comprehensive	
(Unaudited-in thousands of Canadian dollars)	Earnings	Income (loss)	Equity
Balance as at April 1, 2019	528,828	(64,736)	464,092
Net income from operations for the period	175,388	-	175,388
Other comprehensive income (loss) for the period	-	5,523	5,523
Balance as at September 30, 2019	704,216	(59,213)	645,003
Balance as at April 1, 2020 Net income (loss) after surplus distribution for the	691,912	(44,923)	646,989
period	78,615	-	78,615
Other comprehensive income (loss) for the period	-	(21,308)	(21,308)
Balance as at September 30, 2020	770,527	(66,231)	704,296

## **Condensed Interim Statement of Cash Flows**

For the periods ended		6 months ended September 30	6 months ended September 30
(Unaudited-in thousands of Canadian dollars)	Notes	2020	2019
Cash Flows from (to) Operating Activities:	710100		
Net income after surplus distribution		78,615	175,388
Non-cash items:		, and the second	,
Depreciation of property and equipment, and			
investment property		3,235	3,228
Amortization of deferred development costs		9,147	8,777
Amortization of bond discount and premium		(4,176)	(2,841)
Loss (gain) on sale of investments		(15,813)	(125,597)
Unrealized (gain) loss on Fair Value Through Profit			
or Loss bonds		(118,921)	(36,004)
Unrealized (gain) loss on pooled real estate fund		4,235	89,045
Unrealized (gain) loss on infrastructure			
investments		3,950	2,349
Unrealized (gain) loss on Private debt		(959)	58
Loss (gain) on disposal of property and equipment		-	-
Impairment (recovery of impairment) of Available			
for Sale investments		(13,388)	-
Impairment of deferred development costs		92	1,778
Not shown in your soak halansas.		(53,983)	116,181
Net change in non-cash balances:  Due from other insurance companies		353	576
Accounts receivable and prepaid expenses		(17,430)	(4,493)
Deferred policy acquisition costs		(17,430)	(4,493) 578
Reinsurers' share of unearned premiums and		390	376
unpaid claims		(8,534)	11,219
Due to other insurance companies		4,414	(9,742)
Accounts payable and accrued liabilities		(3,037)	13,771
Unearned premiums and fees		(17,824)	(15,020)
Provision for employee current benefits		205	(249)
Provision for employee future benefits		8,727	6,722
Provision for unpaid claims		161,793	30,220
		129,063	33,582
		75,080	149,763
Cash Flows from (to) Investment Activities:			
Purchase of investments		(451,914)	(1,244,988)
Proceeds from sale of investments		303,548	1,065,611
Acquisition of property and equipment net of proceeds			
from disposals		(978)	(3,889)
Lease obligation		(20)	1,514
Deferred development costs incurred		(5,994)	(4,102)
Towns to Control to 1 To 1 To 1		(155,358)	(185,854)
Increase in Cash and Cash Equivalents		(80,278)	(36,091)
Cash and cash equivalents beginning of the period		236,815	183,769
Cash and Cash Equivalents end of the period	4	156,537	147,678

#### **Notes to Financial Statements**

### 1. Status of Corporation

The Manitoba Public Insurance Corporation (the "Corporation") was incorporated as a Crown Corporation under *The Automobile Insurance Act* in 1970. The Corporation is owned by the Province of Manitoba and the financial results of the Corporation are included in the consolidated financial statements of the Province of Manitoba. In 1974, *The Automobile Insurance Act* was revised and became *The Manitoba Public Insurance Corporation Act* (Chapter A180 of the continuing consolidation of the Statutes of Manitoba). In 1988, the Act was re-enacted in both official languages as Chapter P215 of the Statutes of Manitoba. The address of the Corporation's registered office is 234 Donald Street, Winnipeg, Manitoba.

Under the provisions of its Act and regulations, the Corporation operates an automobile insurance division and a discontinued general insurance division. The lines of business for the automobile insurance division provide for Basic Universal Compulsory Automobile Insurance, Extension and Special Risk Extension coverages. For financial accounting purposes, the lines of business for the automobile insurance division and the discontinued general insurance division are regarded as separate operations and their revenues and expenses are allocated on a basis described in the summary of significant accounting policies. For financial reporting purposes, due to the immateriality of the financial results of the discontinued general insurance operations, the operations are reported as part of the Special Risk Extension line of business. The Basic Universal Compulsory Automobile Insurance line of business rates are approved by the Public Utilities Board of Manitoba.

Under *The Drivers and Vehicles Act* (DVA), the Corporation is responsible for DVA operations pertaining to driver safety, vehicle registration and driver licensing, including all related financial, administrative and data processing services.

#### 2. Basis of Reporting

#### **Statement of Compliance**

In April 2019, Manitoba Public Insurance Corporation's board approved a change to the Corporations fiscal year-end from February 28 to March 31 as directed by the provincial government to coincide with the Government of Manitoba and other Provincial Crown Corporations. Quarterly financial statements issued in 2019/20 prior to March 31, 2020 reported under differing quarter period ends, and accordingly the prior year comparative figures have shifted to align to the new fiscal quarters.

The financial statements of the Corporation are in such form as prescribed by Section 43(1) of *The Manitoba Public Insurance Corporation Act* and are presented in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

References to IFRS are based on Canadian generally accepted accounting principles (GAAP) for publicly accountable enterprises as set out in Part 1 of the CPA Canada handbook. Part 1 of the CPA Canada handbook incorporates IFRS as issued by the IASB and interpretations of the International Financial Reporting Interpretations Committee.

#### Appointment of External Actuary

The external actuary is appointed by the Board of Directors of the Corporation. With respect to preparation of these financial statements, the Appointed Actuary is required to carry out a valuation of the insurance contract liabilities and to report thereon to the Corporation's Board of Directors. Insurance contract liabilities include unearned premiums and unpaid claims and adjustment expenses.

The Appointed Actuary also uses the work of the external auditors in their verification of the information prepared by the Corporation used in the valuation of the insurance contract liabilities.

#### **Appointment of External Auditors**

The external auditors are appointed by the Lieutenant Governor in Council to conduct an independent and objective audit of the financial statements of the Corporation in accordance with Canadian generally accepted auditing standards. In carrying out their audit, the external auditors also make use of the work of the Appointed Actuary and their report on the Corporation's insurance contract liabilities. The external auditors' report outlines the scope of their audit and their opinion.

#### **Basis of Presentation**

The Corporation presents its Statement of Financial Position broadly in order of liquidity.

The following balances are generally classified as current: cash and cash equivalents, investments, due to/from other insurance companies, accounts receivable, prepaid expenses, deferred policy acquisition costs, reinsurers' share of unearned premiums and unpaid claims, accounts payable and accrued liabilities, unearned premiums and fees and provision for employee current benefits.

The following balances are generally classified as non-current: investment property, property and equipment (including right-of-use assets), deferred development costs, lease obligations, provision for employee future benefits and provision for unpaid claims.

These statements are presented in thousands of Canadian dollars which is the Corporation's functional and presentational currency except as otherwise specified.

#### Seasonality

The automobile insurance business, which reflects the primary business of the Corporation, is seasonal in nature. While net premiums earned are generally stable from quarter to quarter, underwriting income is typically highest in the first and second quarter of each year and lowest in the fourth quarter of each year. This is driven mainly by weather conditions which may vary significantly between quarters.

#### **Basis of Measurement**

The Corporation prepares its financial statements as a going concern, using the historical cost basis, except for financial instruments and insurance contract liabilities and reinsurers' share of unpaid claims. Measurement of the financial instruments is detailed in Note 3 of the March 31, 2020 audited financial statements available at mpi.mb.ca. Insurance contract liabilities and reinsurers' share of unpaid claims are measured on a discounted basis in accordance with accepted actuarial practice (which in the absence of an active market provides a reasonable proxy for fair value) as explained in Note 3.

#### **Estimates and Judgments**

The preparation of financial statements requires management to make estimates and judgments that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ materially from these estimates.

Emergency measures enacted by the federal and provincial governments in response to the COVID-19 pandemic, including physical distancing, travel restrictions, and the temporary closure of non-essential businesses, have created significant additional estimation uncertainty in the determination of reported amounts as at September 30, 2020. The Corporation has made assumptions with respect to the duration and severity of these emergency measures as well as the duration of the subsequent economic recovery in estimating the amount and timing of reported amounts as at September 30, 2020. As a result of this significant estimation uncertainty there is a risk that the assumptions used as at September 30, 2020 may change as more information becomes available, resulting in a material adjustment to reported amounts in future reporting periods.

#### 3. Summary of Significant Accounting Policies

For a complete listing of significant accounting policies, please refer to the March 31, 2020 audited financial statements available at mpi.mb.ca.

The following are excerpts from the summary of significant accounting policies contained in the audited financial statements and do not represent full disclosure of significant accounting policies.

#### **Investments**

Funds available for investments are managed by the Manitoba Department of Finance or administered by external managers that are under contract with the Manitoba Department of Finance, on behalf of the Corporation, in accordance with Section 12(1) of *The Manitoba Public Insurance Corporation Act*.

The Corporation's directly held real estate investments are recorded at cost and are being depreciated over their estimated useful life.

The Corporation has classified or designated its financial assets and liabilities in the following categories:

- available for sale (AFS)
- held to maturity (HTM)
- financial assets and liabilities at fair value through profit or loss (FVTPL)
- loans and receivables
- other financial liabilities

The Corporation accounts for the purchase and sale of securities using settlement date accounting.

#### Impairment of Financial Assets

Financial assets, other than those at FVTPL, are assessed for indicators of impairment at the end of each reporting period. Financial assets are considered to be impaired when there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows of the investment have been affected.

For equity investments classified as AFS, a significant or prolonged decline in the fair value of the security below its cost is considered to be objective evidence of impairment.

For all other financial assets, objective evidence of impairment could include:

- Significant financial difficulty of the issuer or counterparty; or
- Default or delinquency in interest or principal payments; or
- The lender, for economic or legal reasons relating to the borrower's financial difficulty, granting to the borrower a concession that the lender would not otherwise consider; or
- It is becoming probable that the borrower will enter bankruptcy or financial reorganization; or
- The disappearance of an active market for that financial asset because of financial difficulties; or
- Observable data indicating that there is a measurable decrease in the estimated future cash flows from a group of financial assets since the initial recognition of those assets, although the decrease cannot yet be identified with the individual financial assets in the group.

For financial assets carried at amortized cost, the amount of the impairment loss recognized is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the financial asset's original effective interest rate.

When an AFS asset is considered to be impaired, cumulative gains or losses previously recognized in OCI are reclassified to net income (loss) in the period. Subsequent declines in value continue to be recorded through net income (loss).

With the exception of AFS equity instruments, if, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognized, the previously recognized impairment loss is reversed through net income (loss) to the extent that the carrying amount of the investment at the date the impairment is reversed does not exceed what the amortized cost would have been had the impairment not been recognized.

In respect of AFS equity securities, impairment losses previously recognized in net income (loss) are not reversed through net income (loss). Any increase in fair value subsequent to an impairment loss is recognized in OCI.

#### Fair Value Determination

The fair values of financial instruments are obtained from external pricing services and are based on bid prices for financial assets. Cash equivalent investments comprise investments due to mature within 90 days from the date of purchase and are carried at fair value. Refer to Note 4 of the March 31, 2020 audited financial statements available at mpi.mb.ca for further information on the fair value of financial instruments.

#### **Property and Equipment**

Property and equipment are stated at cost less accumulated depreciation and accumulated impairment losses. Replacement costs are capitalized when incurred and if it is probable that future economic benefits associated with the item will flow to the Corporation and the cost of the item can be measured reliably. All repairs and maintenance costs are recognized in net income (loss) during the period in which they occur.

Depreciation is provided on a straight-line basis which will depreciate the cost of each asset to its residual value over its estimated useful life:

#### Land & Buildings

•	HVAC systems	20 years
•	land improvements	25 years
•	roofing systems	30 years
•	elevators/escalators	30 years
•	buildinas	40 years

#### Furniture & Equipment

•	computer equipment	3 years
•	vehicles	5 years
•	furniture and equipment	10 years
•	demountable wall systems	10 years

Buildings held under a long-term lease arrangement are depreciated on a straight-line basis over 40 years. Leasehold improvements are carried at cost and are depreciated over the term of the lease plus the first renewal period. Depreciation of construction in progress will begin, in accordance with the above policy, when construction has been completed. Land is not subject to depreciation and is carried at cost.

#### **Deferred Development Costs (Intangible Assets)**

The costs of developing major information systems that are expected to provide an economic benefit to the Corporation are deferred to future periods. These information system expenditures are stated at cost net of accumulated amortization and accumulated impairment losses and are amortized on a straight-line basis over five years unless the useful life is deemed to be shorter, starting the month after the asset becomes available for use.

An internally-generated intangible asset arising from development (or from the development phase of an internal project) is recognized if, and only if, all of the following have been demonstrated:

- the technical feasibility of completing the intangible asset so that it will be available for use or sale;
- the intention to complete the intangible asset and use or sell it;
- the ability to use or sell the intangible asset;
- how the intangible asset will generate probable future economic benefits;
- the availability of adequate technical, financial and other resources to complete the development and to use or sell the intangible asset; and
- the ability to measure reliably the expenditure attributable to the intangible asset during its development.

The amount initially recognized for internally-generated intangible assets is the sum of the expenditure incurred, including directly assigned employee costs, from the date when the intangible asset first meets the recognition criteria listed above. Where no internally-generated intangible asset can be recognized, development expenditures are recognized in net income (loss) in the period in which they are incurred. Subsequent to initial recognition, internally-generated intangible assets are reported at cost less accumulated amortization and accumulated impairment losses.

#### Impairment of Tangible and Intangible Assets (Other Than Financial Assets)

When specific events or circumstances arise, the Corporation reviews the carrying amount of its tangible and intangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, the Corporation estimates the recoverable amount of the cash generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognized as an expense immediately.

Where an impairment loss subsequently reverses, the carrying amount of the asset or cash generating unit is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognized for the asset in prior years. A reversal of an impairment loss is recognized as income immediately.

#### Revenue

#### **Premiums**

Written premiums comprise the premiums on contracts commencing in the fiscal year. Earned premiums represent the portion of written premiums earned through the year on a pro rata basis by way of insurance coverage. Written and earned premiums are stated gross of commissions and premium taxes payable and are reported on a gross basis and net of amounts ceded to reinsurance companies.

#### **Unearned Premiums**

The liability for unearned premiums is the portion of premiums that relate to the unexpired term of each insurance contract.

#### Interest Revenue

Interest revenue is recognized when it is probable that the economic benefits will flow to the Corporation and the amount of revenue can be measured reliably. Interest revenue is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to that asset's net carrying amount on initial recognition.

#### **Investment Income**

Investment income is recorded as it accrues. Dividend income from investments is recognized when the Corporation's rights to receive payments is established. Dividend income on common and preferred shares is recorded on the ex-dividend date. Distributions on pooled funds are recorded on the income distribution date. Gains and losses are determined and recorded as at the trade date, and are calculated on the basis of average cost. The effective interest rate method is used to amortize premiums or discounts on the purchase of bonds.

#### Realized Gains and Losses

The realized gain or loss on disposal of an investment is the difference between the proceeds received, net of transaction costs, and its original cost or amortized cost as appropriate.

The realized gain or loss on disposal of property and equipment is the difference between the proceeds received, net of transaction costs, and its original cost or depreciated cost as appropriate.

#### **Unrealized Gains and Losses**

Unrealized gains or losses represent the difference between the carrying value at the period-end and the carrying value at the previous period-end or purchase value during the period, less the reversal of previously recognized unrealized gains or losses in respect of disposals during the period.

#### **Provisions**

Provisions are recognized when the Corporation has a present obligation (legal or constructive) as a result of a past event, it is probable that the Corporation will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognized as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, a receivable is recognized as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

#### **Provision for Employee Current Benefits**

The provision for employee current benefits includes accruals for vacation pay and sick pay determined in accordance with the Collective Agreement and Corporate policy.

#### **Provision for Employee Future Benefits**

Included in the provision for employee future benefits are the pension benefit plan and other benefit plans.

#### i. Pension Benefit Plan

The employees of the Corporation are members of a defined benefit pension plan administered under *The Civil Service Superannuation Act.* Included in the accounts is a provision for the employer's future pension liability calculated on an indexed basis. The provision for pension is actuarially determined on an annual basis using the projected benefit method prorated on services.

The actuarial present value of the accrued pension benefits is measured using the Corporation's best estimates based on assumptions relating to market interest rates at the measurement date based on high quality debt instruments, salary changes, withdrawals and mortality rates. Changes in experience gains and losses are recognized in the current period. Current service costs and interest costs are recognized in net income (loss) in the current period. Actuarial gains and losses are recognized in OCI in the current period.

The Corporation values its pension benefit plan annually, the most recent valuation is at December 31, 2019. Roll-forward procedures are performed to ensure that the December 31, 2019 valuation is a reliable estimate of the valuation at March 31, 2020.

#### ii. Other Benefit Plans

Other benefit plans consist of two post-retirement extended health plans and severance pay benefits.

The provision for post-retirement extended health benefits is actuarially determined on an annual basis using the projected benefit method prorated on services, which includes the Corporation's best estimates based on assumptions relating to retirement ages of employees and expected health costs. Changes in experience gains and losses are recognized in the current period. Current service costs and interest costs are recognized in net income (loss) in the current period. Actuarial gains and losses are recognized in OCI in the current period.

Employees of the Corporation are entitled to severance pay in accordance with the Collective Agreement and Corporate policy. The provision for severance pay is actuarially determined on an annual basis using the projected benefit method prorated on services, without salary projection, which includes the Corporation's best estimates based on assumptions relating to the proportion of employees that will ultimately retire.

#### **Provision for Unpaid Claims**

IFRS 4, *Insurance Contracts* permits the continued use of insurance liability valuation methods previously used under pre-IFRS Canadian Generally Accepted Accounting Principles (GAAP). The Corporation establishes reserves for payment of claims and adjustment expenses that arise from the Corporation's insurance products. The reserve balance represents the expected ultimate cost to settle claims occurring prior to, but still outstanding as of, the reporting date. There are two categories of loss reserves: (1) reserves for reported losses and (2) reserves for incurred but not yet reported (IBNR) losses. In addition, reserves are set up for internal loss adjustment expenses, which include estimated internal costs and other expenses that are expected to be incurred to finalize the settlement of the losses. The Corporation discounts its liabilities for unpaid claims and includes a provision for adverse deviations. Liabilities for unpaid claims are estimated using the input of assessment for individual cases reported to the Corporation and statistical analyses for the claims incurred but not reported. Claims and adjustment expenses are charged to income as incurred.

All of the Corporation's insurance policies meet the definition of an insurance contract and have been accounted for in accordance with IFRS 4.

Reinsurers' share of unpaid claims are recognized when the related gross insurance claim is recognized according to the terms of the relevant reinsurance contracts.

#### **Liability Adequacy Test**

At each reporting period, insurance liability adequacy tests are performed to ensure the adequacy of the contract liabilities, net of related Deferred Policy Acquisition Costs (DPAC) and Reinsurers' Share of Unpaid Claims. In performing these tests, current best estimates of future contractual cash flows and claims handling and administration expenses, as well as investment income from the assets backing such liabilities, are used. A premium deficiency exists when estimated future claims and related expenses exceed unearned premiums. Any resulting deficiency is recognized first by writing down the DPAC with any remainder recognized as a premium deficiency in unpaid claims.

#### **Reinsurance Ceded**

Premiums, claims and expenses are reported gross and net of amounts due to and recoverable from reinsurers. Estimates of amounts recoverable from reinsurers on unpaid claims are recorded separately from estimated amounts payable to policyholders.

The reinsurers' share of unearned premiums is recognized as an asset in a manner which is consistent with the method used in determining the unearned premium liability.

#### **Comprehensive Income**

Comprehensive income consists of net income from operations and other comprehensive income (loss). Changes in unrealized gains and losses on financial assets classified as AFS are recorded in OCI, and included in AOCI until recognized in the Statement of Operations. Actuarial gains and losses on employee future benefits amounts are recorded in OCI and included in AOCI. AOCI is included on the Statement of Financial Position as a separate component.

#### 4. Cash, Cash Equivalents and Investments

Cash consists of cash net of cheques issued in excess of amounts on deposit.

Cash equivalent investments have a total principal amount of \$156.6 million (September 30, 2019 – \$136.5 million) comprised of provincial short-term deposits with effective interest rates of 0.088 to 0.09 per cent (September 30, 2019 – 1.592 to 1.65 per cent), with interest receivable at varying dates.

The Corporation has an unsecured operating line of credit with its principal banker in the amount of \$5.0 million (September 30, 2019 – \$5.0 million). The unsecured operating line of credit remained unutilized at September 30, 2020 (September 30, 2019 – nil).

#### **Cash, Cash Equivalents and Investments**

As at September 30, 2020	Financial Instruments		Non-	Total	
(Unaudited - in thousands of	Classified	Classified	Classified	Financial	Carrying
Canadian dollars)	as AFS	as HTM	as FVTPL	Instruments	Value
Cash and cash equivalents	156,537	-	-	-	156,537
Bonds					
Federal	-	-	40,292	-	40,292
Manitoba:					
Provincial	6,174	-	133,798	-	139,972
Municipal	-	41,800	40,003	-	81,803
Schools	-	475,936	-	-	475,936
Other provinces:					
Provincial	134,535	-	1,028,035	-	1,162,570
Municipal	-	-	78,474	-	78,474
Corporations	157,649	-	451,113	-	608,762
	298,358	517,736	1,771,715	-	2,587,809
Private debt	136,150	-	18,516		154,666
Other investments	349	-	-	-	349
Infrastructure	-	-	108,992	-	108,992
Equity investments	469,402	-	-	-	469,402
Pooled real estate fund	-	-	115,602	-	115,602
Investments	904,259	517,736	2,014,825	-	3,436,820
Investment property	-	-	-	48,184	48,184
Total	1,060,796	517,736	2,014,825	48,184	3,641,541

As at September 30, 2019	Finan	cial Instrume	ents		Total
(Unaudited - in thousands of	Classified as	Classified	Classified as	Non-Financial	Carrying
Canadian dollars)	AFS	as HTM	FVTPL	Instruments	Value
Cash and cash equivalents	147,678	-	=	=	147,678
Bonds					
Federal	=	-	38,450	-	38,450
Manitoba:					
Provincial	=	-	127,563	-	127,563
Municipal	=	24,621	37,010	-	61,631
Schools	-	520,542	-	-	520,542
Other provinces:					
Provincial	166,106	-	894,443	-	1,060,549
Municipal	-	-	77,248	-	77,248
Corporations	184,194	-	415,532	=	599,726
	350,300	545,163	1,590,246	=	2,485,709
Private debt	24,471	-	3,758	-	28,229
Other investments	378	-	-	-	378
Infrastructure	=	-	109,797	-	109,797
Equity investments	392,307	-	=	-	392,307
Pooled real estate fund	-	-	112,946	-	112,946
Investments	767,456	545,163	1,816,747	-	3,129,366
Investment property	-	-	-	48,356	48,356
Total	915,134	545,163	1,816,747	48,356	3,325,400

Gross unrealized gains and gross unrealized losses included in AOCI on AFS equity and other investments are comprised as follows:

As at September 30, 2020		Unrealized	
(Unaudited - in thousands of Canadian dollars)	Book Value	Gains/Losses	Fair Value
Equity Investments			
With unrealized gains	415,251	54,151	469,402
Subtotal - Equity Investments	415,251	54,151	469,402
Bonds			
With unrealized gains	284,916	13,442	298,358
Subtotal - Bonds	284,916	13,442	298,358
Private Debt			
With unrealized gains	130,850	5,300	136,150
Subtotal - Private Debt	130,850	5,300	136,150
Other Investments			
With unrealized gains	314	35	349
Subtotal - Other Investments	314	35	349
Total AFS Investments	831,331	72,928	904,259
As at September 30, 2019		Unrealized	
(Unaudited - in thousands of Canadian dollars)	Book Value	Gains/Losses	Fair Value
Equity Investments			
With unrealized gains	258,128	4,236	262,364
With unrealized losses	133,545	(3,602)	129,943
Subtotal - Equity Investments	391,673	634	392,307
Bonds			
With unrealized gains	225,401	6,812	232,213
With unrealized losses	118,254	(167)	118,087
Subtotal - Bonds	343,655	6,645	350,300
Privaet Debt			
With unrealized gains	24,055	416	24,471
Subtotal - Bonds	24,055	416	24,471
Other Investments			
With unrealized gains	314	64	378
Subtotal - Other Investments	314	64	378
Total AFS Investments	759,697	7,759	767,456

AFS financial assets where the investment's underlying cost is greater than the fair value, the loss has not been recognized in net income either because:

- there is not objective evidence of impairment, or
- the loss is not considered to be significant or prolonged.

#### **Fair Value Measurement**

Financial assets that are measured at fair value are classified by their level within the fair value hierarchy. The fair value hierarchy consists of three levels that are defined on the basis of the type of inputs used to measure fair value. The classification cannot be higher than the lowest level of input that is significant to the measurement:

Level 1 – Fair value is determined based on unadjusted quoted prices of identical assets in active markets. Inputs include prices from exchanges where equity and debt securities are actively traded.

Level 2 – Level 2 valuations utilize inputs other than quoted market prices included in Level 1 that are observable, directly or indirectly, for the asset. These inputs include quoted prices for similar assets in active markets and observable inputs other than quoted prices, such as interest rates and yield curves. The fair values for some Level 2 securities were obtained from a pricing service. Pricing service inputs may include benchmark yields, reported trades, broker/dealer quotes and bid/ask spreads.

Level 3 – Fair value measurements using significant inputs that are not based on observable market data are Level 3. This mainly consists of derivatives and private equity investments. In these cases prices may be determined by internal pricing models utilizing all available financial information, including direct comparison and industry sector data. For some investments, valuations are obtained annually. For periods between valuations, management assesses the validity of the valuation for current reporting purposes.

The following table presents financial instruments measured at fair value in the Statement of Financial Position, classified by level within the fair value hierarchy.

As at September 30, 2020			
(Unaudited - in thousands of Canadian dollars)	Level 1	Level 2	Level 3
FVTPL financial assets			
Bonds	3,833	1,753,243	14,639
Private debt	-	18,516	-
Infrastructure	-	-	108,992
Pooled real estate fund	-	115,602	-
Total FVTPL financial assets	3,833	1,887,361	123,631
AFS financial assets			
Cash and cash equivalents	156,537	-	-
Bonds	-	298,358	-
Private debt	-	136,150	-
Other investments	-	-	349
Equity investments	24,807	444,595	-
Total AFS financial assets	181,344	879,103	349
Total assets measured at fair value	185,177	2,766,464	123,980
As at September 30, 2019			
(Unaudited - in thousands of Canadian dollars)	Level 1	Level 2	Level 3
FVTPL financial assets			
Bonds	22,089	1,553,840	14,317
Private debt	-	3,758	_
Infrastructure	-	-	109,797
Pooled real estate fund	=	112,946	=
Total FVTPL financial assets	22,089	1,670,544	124,114
AFS financial assets			_
Cash and cash equivalents	147,678	=	=
Bonds	=	350,300	=
Private debt	=	24,471	=
Other investments	=	-	378
Equity investments		392,307	_
	<u> </u>	392,307	
Total AFS financial assets	147,678	767,078	378

Fair value measurement of instruments included in Level 3

FVTPL		AF:	S
2020	2019	2020	2019
138,302	126,776	349	378
(1,573)	(2,357)	-	=
-	-	-	=
-	-	-	=
(13,098)	-	-	=
	(305)	-	=
123,631	124,114	349	378
	2020 138,302 (1,573) - - (13,098)	2020 2019 138,302 126,776  (1,573) (2,357) (13,098) - (305)	2020         2019         2020           138,302         126,776         349           (1,573)         (2,357)         -           -         -         -           (13,098)         -         -           (305)         -

The fair value of HTM bonds, which include schools and certain municipalities, is based on their carrying value, which approximates fair value.

#### 5. Investment Income

For the six months ended September 30		
(Unaudited - in thousands of Canadian dollars)	2020	2019
Interest income	31,200	34,455
Gain on sale of FVTPL bonds	13,436	17,838
Unrealized gain on FVTPL bonds	118,921	36,004
Unrealized loss on pooled real estate fund	(4,235)	(89,045)
Unrealized gain on private debt	959	58
Dividends on infrastructure investments	305	1,226
Realized gain on instrastructure investments	2,782	-
Unrealized loss on infrastructure investments	(3,950)	(2,349)
Foreign exchange loss on infrastructure investments	(405)	(9)
Dividend income	3,379	2,683
Gain on sale of equities and other investments	-	14,605
Gain on foreign exchange	-	1,083
Income from investment property	785	872
Realized gain on pooled real estate fund	-	92,080
Recovery (impairment) of AFS investments	13,388	-
Investment management fees	(2,682)	(2,269)
Total	173,883	107,232

#### 6. Provision for Unpaid Claims

The provision for unpaid claims, including adjustment expenses, represents an estimate for the full amount of all costs and the projected final settlement of claims incurred.

The pro vision for unpaid claims, including adjustment expenses, is subject to variability. This variability is related to future events that arise from the date the loss was reported to the ultimate settlement of the claims. Accordingly, short-tail claims such as physical damage claims tend to be more reasonably predictable than long-term claims such as Personal Injury Protection Plan (PIPP) and public liability claims. Factors such as the receipt of additional claims information during the claims settlement process, changes in severity and frequencies of claims from historical trends, and effect of inflationary trends contribute to this variability.

The determination of the provision for unpaid claims, including adjustment expenses, relies on judgment, analysis of historical claims trends, investment rates of return and expectation on the future development of claims. The process of establishing this provision necessarily involves risks which could cause the actual results to deviate, perhaps substantially, from the best determinable estimate.

## 7. Employee Future Benefits Expense

The total benefit costs included in expenses are as follows:

For the six months ended September 30		
(Unaudited - in thousands of Canadian dollars)	2020	2019
Pension benefits	7,813	7,034
Other post-retirement benefits	1,049	943
Total	8,862	7,977

## 8. Depreciation and Amortization

The total depreciation and amortization included in expenses are as follows:

For the six months ended September 30		
(Unaudited - in thousands of Canadian dollars)	2020	2019
Amortization - Deferred Development	9,147	8,777
Depreciation - Property and Equipment and Investment Property	3,235	3,228
Total	12,382	12,005

#### For more information contact:

## Manitoba Public Insurance Communications & Customer Experience

Room 820, 234 Donald Street P.O. Box 6300 Winnipeg, MB R3C 4A4

